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Netaphor Launches SiteAudit Services Program

Services Help Partners Maximize MPS Customers' Cost Savings and ROI

Irvine, Calif. – Sept 15th, 2010 - Netaphor, a provider of managed print services (MPS) software, today announced SiteAudit Service Program. The program offers two services dedicated to SiteAudit reseller partners. The services help partners achieve the highest cost savings and ROI possible for their MPS customers. The two services are Deployment Services and Application Services. These services are provided by the Netaphor service team through the reseller partner to the end customer.

Deployment Services provide management and support over hardware, discovery, database and installation issues and results in greater deployment success and reduced costs. It includes setup of the reporting web site, optimizing the database configuration to improve database management by scheduling regular backups and log shrinking. And key operation tips so users can accelerate their control over MPS objectives.

Application Services provide custom reporting and alert notification to maximize the flow of critical information. It offers threshold and service level agreement configuration. A deployment health check up evaluates SiteAudit performance, provides upgrades and other operation efficiencies. Finally, these services offer help desk integration with SiteAudit incident notifications so trouble tickets get generated on the fly.

“SiteAudit Service Programs unlocks the value of SiteAudit’s advanced MPS capabilities through custom reporting, notification and integration with customer applications,” said Rakesh Mahajan, CEO of Netaphor. “The services improve partner support for maximizing the MPS value of SiteAudit.”

SiteAudit Service Program launches September 30th. Customers and partners can download information from the Netaphor web site (www.netaphor.com).

About Netaphor

Founded in 1997 and headquartered in Irvine, Calif., Netaphor Software, Inc. develops and sells software for managed print services. The company's flagship product, SiteAudit, is the industry's first software suite to identify, reduce and manage printer costs, saving organizations up to 30 percent during the printer asset lifecycle. SiteAudit customers include organizations in the pharmaceutical, industrial, technology and education industries including Spectrum Health, Jacobs Engineering, Prometheus Labs, Northrop Grumman and Invensys PLC.

For further information, please visit www.netaphor.com.

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