



Printer Fleet Management Workcentre Downtime by Incident Type - Nov to Jan 08 -

Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre M20i		10.5.36.91		967.28
Xerox WorkCentre M20i		10.97.96.75		1,105.98
Xerox WorkCentre M20i		10.99.54.36		5,283.33
Xerox WorkCentre M20i		All M20i		7,590.82
	545		SUM=35068.91	
Total Supplies Incidents - 545			SUM=35068.91	Total Hours 8,472.33

Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre Pro C3545		10.3.202.52		134.00
	151		SUM=1308.86	
Total Fuser Incidents 151			SUM=1308.86	Total Hours 236.17

Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre M20i	BW - 2 North - Rm 2814 - Anesthesia Library	10.3.72.35		15.00
Xerox WorkCentre Pro 35		10.99.56.30		120.00
Xerox WorkCentre Pro 45	251 Michigan Cook Bldg 2nd Floor	10.3.247.125		14.00
Xerox WorkCentre Pro 55	Heart Center Room 5862 B	10.12.143.122		40.00
	320		SUM=2420.61	
Total Paper Jam Incidents 320			SUM=2420.61	Total Hours - 560.41



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Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre M20i		10.5.78.47		11.00
73			SUM=218.98	
Total Door Incidents - 73			SUM=218.98	Total Hours - 66.55

Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre M20i		10.97.96.75		138.38
Xerox WorkCentre M20i		10.97.54.31		128.00
Xerox WorkCentre M20i		10.5.36.91		236.28
Xerox WorkCentre M20i	Cook Receptionist Desk	10.3.246.38		2,123.77
Xerox WorkCentre M20i		All M20i		3,004.12
Xerox WorkCentre 4150	Walkent Warehouse Shipping	10.97.38.35		152.00
Xerox WorkCentre 4150	BW HIM A501	10.3.48.62		137.00
220			SUM=13610.71	
Total Initializing Incidents - 220			SUM=13610.71	Total Hours - 3,297.45

Model	Location	IP Address	Duration	Downtime Bus. Hrs. 8-5pm
Manufacturer: Xerox				
Xerox WorkCentre Pro C3545	WAC Suite C224	10.3.234.49		15.00
Xerox WorkCentre M20i		10.99.54.36		2,704.00
Xerox WorkCentre M20i		10.97.96.75		344.00
Xerox WorkCentre M20i		10.5.36.91		359.00
48			SUM=14578.47	
Total Power Up Incidents - 48			SUM=14578.47	Total Hours - 3,466.81