



Press Release  
For Immediate Release

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**NETAPHOR SOFTWARE, INC. INTRODUCES USER TRACKING WITH NEW  
VERSION OF ITS PRINTER MANAGEMENT SOFTWARE**

*SiteAudit Version 2.0 Is First Complete Printer Fleet Management Tool to Track  
Both Printer and User Data For all Printer Makes and Models*

**Irvine, Calif. — (April 30th, 2008) —** [Netaphor](http://www.netaphor.com) Software, Inc. ([www.netaphor.com](http://www.netaphor.com)), a provider of printer management software, today introduced an upgraded version of SiteAudit. SiteAudit version 2.0 is the industry's first fleet management tool to track both printer and user data without agents, allowing organizations to completely assess and manage the printing environment. With its agent-less architecture, SiteAudit requires no client software, making it easy to deploy and maintain.

SiteAudit 2.0 includes a new Jobs Analysis view, which tracks user printed pages, the applications and documents used, when jobs were printed and to what printer—the Who, What and When of user printer management. It provides all the printer data, analytics, notification and reports for organizations to control costs, support help desk operations and improve printer service.

In addition, the new version of SiteAudit includes a Host Analysis view, which tracks print queue name, port addresses, queue use, driver name and driver version to enhance queue and driver management. SiteAudit 2.0 also extends downtime tracking, integrates with BMC Remedy Service Desk, and includes a Hardware Device Inventory Report that provides a quick inventory of PCs, servers and other hardware devices.

According to Kurt Teare, IS director at Netaphor customer Pella Regional Health Center, "SiteAudit version 2.0 gives Pella Regional Health Center the capability to track both printers and user printing, analyze cost and monitor for abuses. We expect a full return on our investment in less than 6 months."

Key applications and benefits for SiteAudit include:

- Capacity planning: optimize fleet size by tracking the employee-to-printer ratio, and maximize printer utilization and placement

- Chargeback: control and manage print costs based on user, department and location
- Compliance: reduce unauthorized printing
- Application tracking: control software costs by identifying the print applications users really need

“SiteAudit is the only available fleet management solution that tracks the three key aspects of print management: users, local printers and network printers,” said Rakesh Mahajan, CEO of Netaphor. “These three areas give organizations a comprehensive view of their print processes and usage, enabling them to manage both user and printer activities.”

SiteAudit utilizes Netaphor’s agentless print management technology and is ideally suited for medium to enterprise customers. With the ability to reduce print costs by up to 30 percent, Site Audit offers potential savings in the areas of hardware (8%), supplies (5%), help desk (5%), operations (5%), administration (4%) and governance (3%).

SiteAudit is available through Netaphor’s global network of reseller partners. A free 15-day trial of the software is available at [www.netaphor.com](http://www.netaphor.com).

### **About Netaphor**

Founded in 1997 and headquartered in Irvine, Calif., Netaphor Software, Inc. develops and sells asset management tools that help companies control printer costs. The company’s flagship product, SiteAudit, is the industry’s first software suite to identify, reduce and manage printer costs, saving organizations up to 30 percent during the printer asset lifecycle. SiteAudit customers include organizations in the pharmaceutical, industrial, technology and education industries including Northrop-Grumman, Spectrum Health, Lufthansa Technik, Gothenborg City, USS-POSCO and Invensys PLC.

For further information, please visit [www.netaphor.com](http://www.netaphor.com).

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