



Press Release
For Immediate Release

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**NETAPHOR SOFTWARE, INC. LAUNCHES ENHANCED VERSION OF ITS
PRINTER ASSET MANAGEMENT SOFTWARE**

*SiteAudit Version 1.5 Includes Expanded Features for Printer Cost Management, IT
Service Management and Supplier Governance*

Irvine, Calif. (Feb. 19, 2007) – [Netaphor](http://www.netaphor.com) Software, Inc. (www.netaphor.com), a provider of software for printer asset management, today introduced a new version of its flagship SiteAudit software. Designed to improve service performance and manage print costs, SiteAudit has the proven ability to reduce total print costs by up to 30 percent by integrating print management into an organization's business processes.

Offering unmatched notification features, SiteAudit Version 1.5 is the first tool to provide comprehensive notifications about printer errors and incidents for all printer makes and models. Easy to configure, SiteAudit notifies IT staff of printer incidents via email, reducing the number and duration of help desk calls, and enabling IT organizations to improve service levels.

"SiteAudit helps businesses implement best practices in managing their printer resources to optimize printer uptime and IT service levels, effectively manage print and copier suppliers, and enhance user productivity and satisfaction," said Rakesh Mahajan, CEO of Netaphor. "Now SiteAudit also offers the only vendor-neutral print management tool to automate the notification process, making it easier to track and remediate all printer-related incidents."

SiteAudit notification can be configured to notify a specific person or group within a department, location, service provider or defined community. For improved service management, SiteAudit can expedite notifications and set notification intervals until an incident is resolved. A list of pre-defined incidents, such as a paper path error, can be selected, minimizing set-up requirements. Additionally, a specific notification can be created based on a list of drop-down filters, such as low toner on a particular

printer model. For further usability, SiteAudit prioritizes notifications based on a user-defined hierarchy of incident importance.

SiteAudit version 1.5 includes an expanded array of standard reports to enhance internal service tracking and enable more effective supplier governance. New reports analyze direct-connected versus networked printers, and track the warranty periods for installed printers so that warranty extensions can be purchased if needed.

The new version of SiteAudit is available now through Netaphor's global network of channel partners.

About Netaphor

Founded in 1997 and headquartered in Irvine, Calif., Netaphor Software, Inc. develops and sells asset management tools that help companies control printer costs. The company's flagship product, SiteAudit, is the industry's first software suite to identify, reduce and manage printer costs, saving organizations up to 30 percent during the printer asset lifecycle. SiteAudit customers include organizations in the pharmaceutical, industrial, technology and education industries including the State of Utah, USS-POSCO and Invensys PLC.

For further information, please visit www.netaphor.com.

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